TRACKER
Safe

# Owner Use and Care Manual

Models:

TS08-GRY / TS08-ESR-GRY
TS14-GRY / TS14-ESR-GRY
TS22-GRY / TS22-ESR-GRY
TS24-GRY / TS24-ESR-GRY
TS30-GRY / TS30-ESR-GRY
TS45-GRY / TS45-ESR-GRY
TS64-GRY / TS64-ESR-GRY

Tracker Safe LLC
6317 NE 63rd Street
Vancouver, WA 98661
(360) 213-0363
www.TrackerSafe.com

Document # TS-Manual-Rev 4

## Table of Contents

# ***ATTENTION:***
# DO NOT STORE THIS MANUAL IN YOUR SAFE

Serial Number:

________________________________________

Combination:

________________________________________

Original Receipt: *(Attach Here)*

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**Mechanical Dial Lock:**

If the safe is in the unlocked position the door will open by turning the handle clockwise until it stops. Then pull door open.

If safe is in the locked position then please follow the directions below:

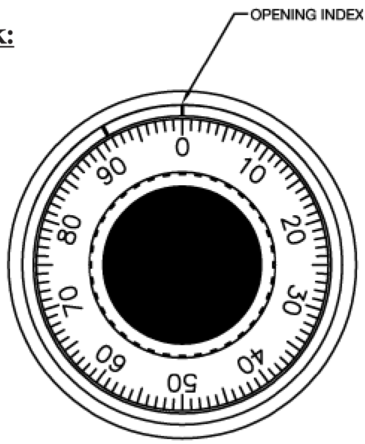
**Operating your Mechanical Dial Lock:**

***Important Notes:***

*•Turn the dial slowly and evenly.*

*•Do not over rotate past a number. If an error is made, start from the beginning.*

*•Always view the dial straight on, not at an angle.*




***Use the Opening Index located at the twelve o'clock position.***

1) Turn the dial **LEFT**(counterclockwise), passing the first number in your combination three times. Then stop exactly on the number the **FOURTH** time around.

2) Turn the dial **RIGHT**(clockwise), passing your second number in the combination two times. Then stop exactly on the number the **THIRD** time around.

3) Turn the dial **LEFT**(counterclockwise), passing the last number in the combination one time. Then stop exactly on the number the **SECOND** time around.

4) Turn the dial **RIGHT**(clockwise) until the dial stops completely. Then turn the safe handle clockwise to open the door.

**To lock the safe:** Close the door. Turn the handle counterclockwise until it stops. Spin the dial FOUR complete turns either direction. Turn the safe handle to be sure the safe is locked.

**SecuRam™ Electronic Lock:**

1) Turn the handle counter-clockwise until it stops.
2) Enter the factory code 1-2-3-4-5-6. *Each key press is confirmed with a beep and LED flash to signal an input.*
3) The lock will confirm a vaild combination with two (2) beeps at the same time as two (2) LED flashes.
4) Within four (4) seconds, turn the handle clockwise until the handle stops.
5) Pull the door open.

*Invalid Combination Entry will be confirmed by three (3) beeps at the same time as three (3) LED flashes.*

**Programing your SecuRam™ Electronic Lock:**

***WARNING:***
***Always perform code change with the door OPEN and the bolts extended in the locked position.***

1) With the door in the open position, enter "zero"(0) six(6) times.

2) Within four (4) seconds, enter the existing six (6) digit code ONE (1) time.

3) Within four (4) seconds, enter the NEW six (6) digit code TWO(2) times.

4) Test your new code several times before closing and locking the door.

**Valid Code Entry**: Two (2) Beeps at the same time as two (2) LED flashes after valid six(6) digit code is entered.

**Invalid Code Entry:** Three (3) Beeps at the same time as three (3) LED flashes and the old code is still valid.

If a mistake is made while programming the new code, wait thirty (30) seconds and repeat steps 1-3.

**Wrong Try Lock Out Period:**

Four (4) consecutive invalid combinations starts a five (5) minute lock out period. The LED light will flashes red at ten (10) second intervals. At the end of the lock out period, two (2) more invalid combinations will restart the five (5) minute lock out period.

**Low Battery Warning:**

Repeated LED flashing and beeping during an opening indicates that the battery is low and needs immediate replacement.

**Replacing the Battery:**

1) Slide the entire keypad up. You will feel it "pop" loose.

2) Carfully pull the keypad away from the safe. Take care of the wires.

3) Carefully disconnect the 9-volt battery from the terminals by unsnapping the terminal connector located on top of the battery. CAUTION: DO NOT PULL BATTERY LEADS/WIRES OUT OF THE HOUSING!

4) Connect a new 9-volt **alkaline** battery with a "use date" of at least 5 years in the future.
(Recommended brands: Duracell™, Energizer™, Eveready™)

5) Push the battery and the wire leads completely into the compartment.
CAUTION: BE VERY CAREFULL NOT TO PINCH THE BATTERY LEADS.

6) Carefully position the keypad over the two mounting screws and slide the keypad down until you feel a "pop". Be careful that there are no wires pinched between the keypad and the safe.
CAUTION: BE CAREFUL NOT TO PINCH THE WIRES.

***WARNING:***
***This process requires a minimum of two (2) people.***



1) For safety, put wood blocks under the four corners of the safe.
*(For example 2x4 or 4x4 pieces of wood)*

*****Important*****
*If your safe is shipped on rails then you will need a wrench to unbolt the rails.*




2) Next, on either side of the safe, push the top of the safe so that two of the four feet are lifted off the ground and hold it steady. *If your safe is on rails then unbolt the rail that will be lifted off the ground before tilting the safe.*

3) While the safe is held off the ground, have the second person unscrew the two feet. The feet should unscrew counter clockwise. Move the feet and wood blocks out from under the safe.




4) Gently lower the safe back down to the ground.

5) Remove the other side by repeating steps 1 through 3.

***Attention:***
***If the shipping feet won't unscrew completely then use a metal hack saw to cut the feet off.***

***WARNING:***
***Safe must be bolted to the floor. The safe presents a safety hazard if it is not bolted down.***

***WARNING:***
***This process requires at least 2 people.***

Your safe is equipped with 2 predrilled holes from the factory for securing the safe to a concrete floor. For wood floors, purchase anchors suited for your floor type and follow the anchor manufacturers directions for installation.

Step 1: Shipping feet must be removed.
*(see Removing Shipping Feet on page 8)*

Step 2: Remove the two (2) black bolt down hole caps located inside the safe on the floor.

Step 3: Place the safe in the exact location where you want it bolted down. Mark the floor through the holes in the bottom of the safe.

Step 4: Move the safe and drill two (2) three (3) inch deep holes in the concrete floor using a 1/2 inch masonry bit.
*(Masonry bit not included)*

Step 5: Vacuum out debris caused by newly drilled holes in the concrete.

Step 6: Insert the bolt and its outer sleeve into the hole.

Step 7: Place the safe carefully on top of the bolts.
*(Note: Level the safe using shims. Shims not included.)*

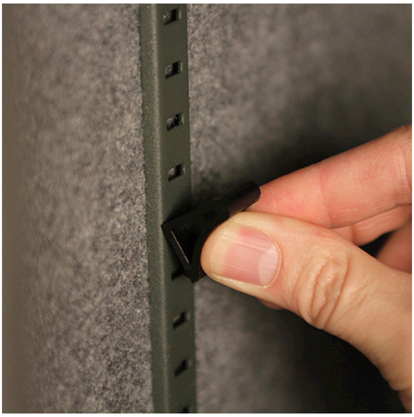
Step 8: From inside the safe, put the washer and then the nut on the bolt and tighten until anchor is secured to the concrete.

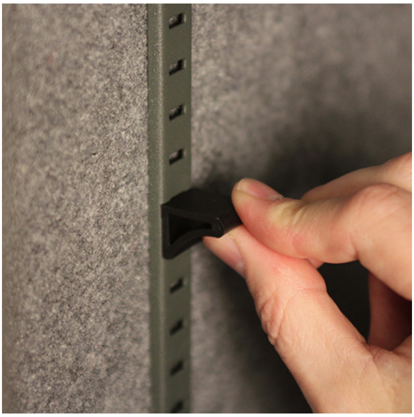
Step 9: For best fire protection, fill the area around the bolt with a fire resistant sealant/caulk. *(Fire resistant sealant not included)*

Step 10: Reinstall the two (2) black bolt down caps to cover the holes inside the safe.

Step 1: Determine the desired height of the shelf.

Step 2: Insert the top of the clip into the desired notch then push the bottom into the notch below the top notch.





Step 3: Repeat Step 2 for all 4 clips required for each shelf. Make sure they are all aligned with one another.

***Attention:*** *Remove clips by pulling up on the bottom part of the clip.*



Step 4: Move the shelf into the safe angled diagonally (left side lower then the right side) and move it above the clips before leveling the shelf. Bring the shelf down onto the clips slowly.

***Caution:*** *Do not exceed 25 pounds on a single shelf. Overloading shelves can cause shelves or clips to break.*

**PLACEMENT OF YOUR SAFE:**

Before moving the safe into the desired location, be sure to plan your route from the beginning to the end location. Make sure you measure each doorway, stair, corner, or other obstacle before moving the safe to be sure that it will fit. Also, protect the various types of flooring or stair materials that the safe will be traveling across. The weight of the safe may damage some flooring.

It is recommended that you place a barrier between the safe and the floor once the safe is in its final position. A rubber mat, treated wood, and carpet are good examples of barriers.

Make sure that you level your safe using shims. This will help the safe door open smoothly. Shims are not included with your safe but may be purchased from your local hardware store.

**MOVING YOUR SAFE:**

Caution: Never move a safe with any contents inside. This can cause severe damage to the contents being stored and can possibly cause the safe to be locked in the closed position due to shifting of contents.

In the event that you have to move the safe, it is best to have a certified safe technician maintain the safe before moving.

**EXTERIOR CLEANING:**

Use a soft cloth like a microfiber cloth with a mild cleaner (i.e., window cleaner) to clean the exterior of the safe. Make sure to wipe dry and never use harsh cleaners. Wipe around logos and graphics gently.

**CHROME LOCKING BOLTS:**

We recommend lubricating the chrome locking bolts once a year with a little Vaseline or other petroleum based lubricant.

**MANUAL DIAL LOCKS:**
Once per year, have a certified lock technician service your lock.

**ELECTRONIC LOCKS:**
At least once a year, replace the battery with a 9-volt alkaline battery that has a "use date" of at least 5 years on it. When replacing the battery make sure to inspect the wires for signs of abuse like exposed wires or pinched wires. Also, make sure to keep the battery contacts clean of debris. (Recommend: Duracell™, Energizer™, Eveready™)

**INTERNAL LOCKING MECHANISM:**
The internal locking mechanism does not require maintenance. However, if there is a sudden change in feel or operation of the safe or lock, please contact a certified lock or safe technician for immediate service.

**HINGES:**
Once per year, lubricate the ball bearing hinges with a silicone spray.

**MOISTURE/HUMIDITY:**
We recommend that you use some form of a dehumidifier to control the level of moisture inside the safe.

# TS SERIES
# LIMITED LIFETIME WARRANTY

Tracker Safe hereby warrants to the original purchaser that each new safe will be covered for damage caused by a fire, break-in, or an attempted break-in during the lifetime of the original purchaser if the homeowner's insurance policy will not cover the damage. Tracker Safe hereby warrants to the original purchaser that each new safe will be free from defects in materials and craftsmanship for one (1) year. This warranty applies only to safes located in the United States and that have been used for Residential use only.

Lock and Paint: The safe's lock and paint are warranted to be free from defects in materials and craftsmanship for a period of one (1) year from the date of purchase.

Safe Contents: This warranty only applies to the Tracker Safe itself; the warranty does not extend to the personal property stored in the safe.

Tracker Safe's obligation under this Limited Lifetime Warranty is contingent upon proper use, installation, and maintenance of the safe and does not apply to the safe or parts that have been misused, neglected, or exposed to unreasonable wear and tear, or exposed to unusual or extreme environments. Modifying or changing the safe in ways that alter or effect the safe's intended operation or use will void this warranty. Failure to bolt the safe to the floor using the factory pre-drilled holes voids this warranty. The decision to repair a safe in purchaser's home, at the factory, or to replace the safe, is solely that of Tracker Safe. If the safe is to be repaired at the factory or replaced, Tracker Safe will pay for the freight back to the factory. The purchaser is responsible for packaging and palletizing the safe for curbside freight pickup at their own expense. Tracker Safe does not cover any costs to package, remove or install the safe.

To receive support under Tracker Safe's Limited Lifetime Warranty the purchaser must provide the following:

1) Proof of Purchase
2) Warranty Registration Form
3) Written Testimonial
4) Pictures of the damaged safe
5) A police or fire department report
6) Insurance Documents

Warranty Registration Form: The warranty registration form is located in the Tracker Safe Owner Use and Care Manual that came with the safe. To validate this warranty, the original purchaser must fill out the warranty registration form and mail it to Tracker Safe within sixty (60) days of purchase.

The above warranty is given in place of all other warranties and assurances, whether expressed or implied, including warranties to fitness for purpose, quality, or merchantability. Tracker Safe accepts no liability, under any circumstances, for any incidental or consequential damage or loss suffered by anyone, or to any property, as a result of using or being unable to use the safe.

Any claims arising from this limited warranty shall be resolved in the State of Washington and Washington law will apply to any dispute.

## TRACKER SAFE
## WARRANTY REGISTRATION FORM

Please provide us with a copy of your receipt along with this registration form within sixty (60) days from original purchase date.

Name: ______________________________________

Address:_____________________________________

City:________________________________________

State:____________Zip:____________

Phone:______________________________

Email:_______________________________

Date of Purchase:_________________

Model Number:_________________________________

Safe Serial Number: :_____________________________

Purchased From:_______________________________

Comments:

_______________________________________________

_______________________________________________

_______________________________________________

Mail to:

Tracker Safe LLC
6317 NE 63rd Street
Vancouver, WA 98661